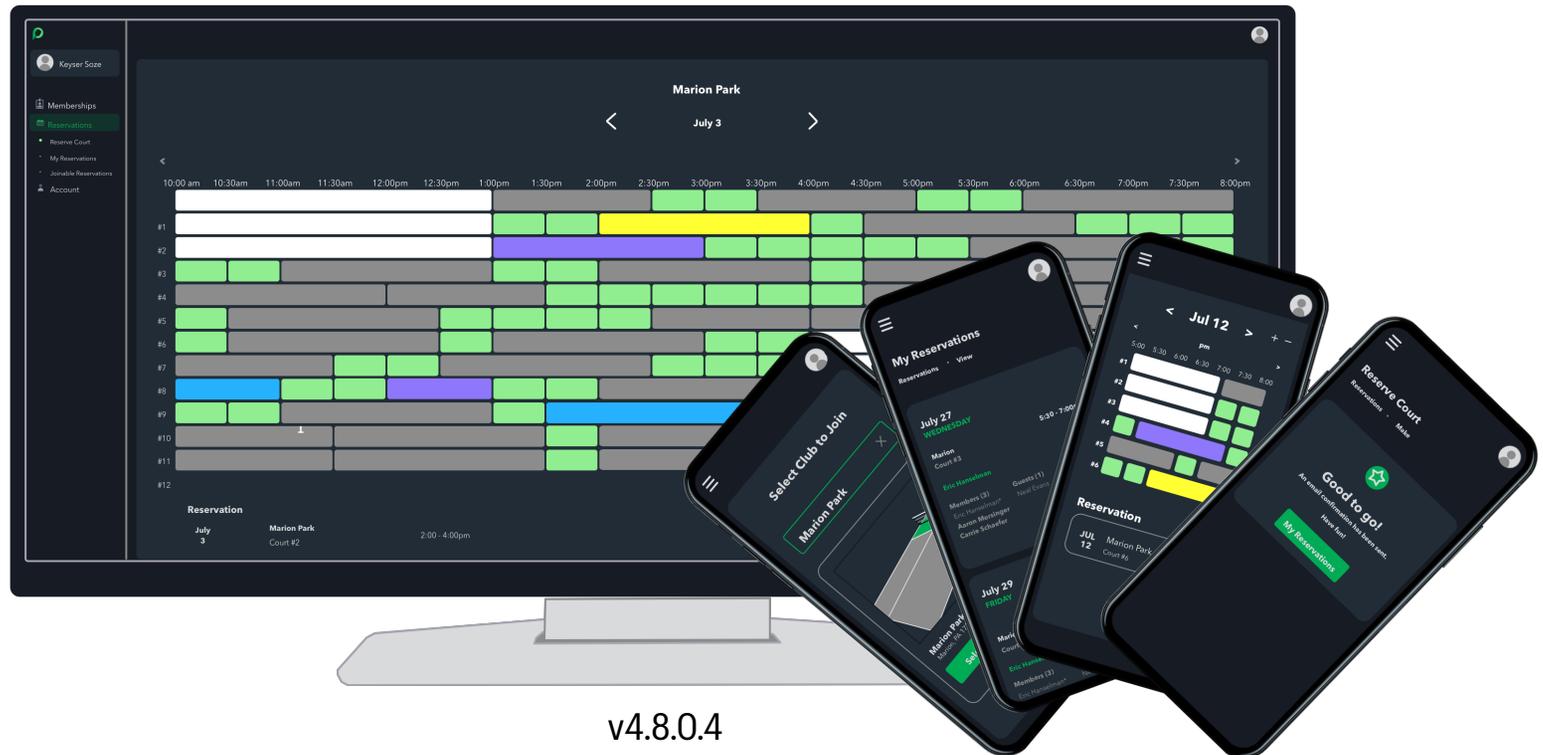




Pickle Planner

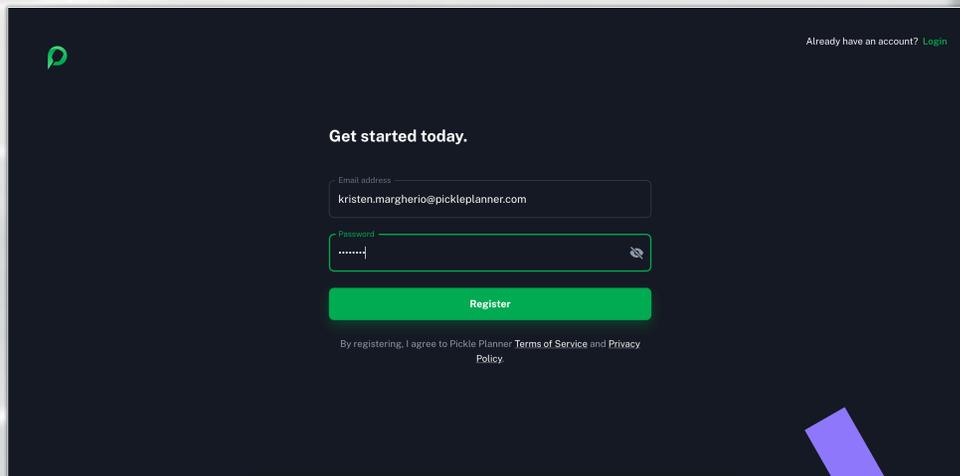
COURT RESERVATION PLATFORM



v4.8.0.4

Create a “player” account

Navigate to <https://pickleplanner.com/auth/register>



Already have an account? [Login](#)

Get started today.

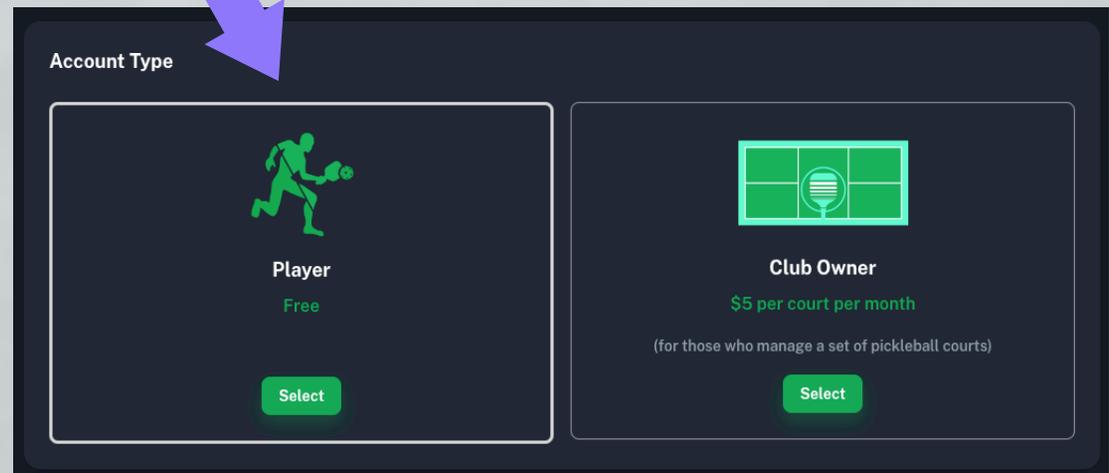
Email address
kristen.margherio@pickleplanner.com

Password
.....

Register

By registering, I agree to Pickle Planner Terms of Service and Privacy Policy.

Register email address



Account Type


Player
Free
Select


Club Owner
\$5 per court per month
(for those who manage a set of pickleball courts)
Select

Select “player”

Enter Profile Information

Profile

First Name *	Last Name *
Kristen	Margherio
Email Address *	Phone Number
kristen.margherio@pickleplanner.com	6185551234
City	State/Region
Edwardsville	IL

[Save Changes](#)

Enter your profile info

Join Organization

Members will be led to the “memberships” page where they will be able to join your club. Whether or not the member is automatically approved will depend on the state of the “membership approval” setting.

The image displays a sequence of three screenshots from a mobile application, illustrating the process of joining an organization.

First Screenshot: Select Club to Join
The user is logged in as Carrie Schaefer. The app shows a sidebar with 'Memberships', 'Reservations', and 'Account'. The main screen is titled 'Select Club to Join' and features a search bar with the text 'Marion Park'. Below the search bar, there is a card for 'Marion Park' (Ocala, FL 34481) with a 'Select' button. A blue arrow points from this 'Select' button to the next screenshot.

Second Screenshot: Welcome to the club!
The user is now on the 'Welcome to the club!' screen. A message states: 'An email confirmation has been sent. Have fun!'. Below the message is a video thumbnail and a 'Reserve Court' button.

Third Screenshot: Reserve Court
This screenshot shows the 'Reserve Court' button, which is the next step in the process.

Reserve Court

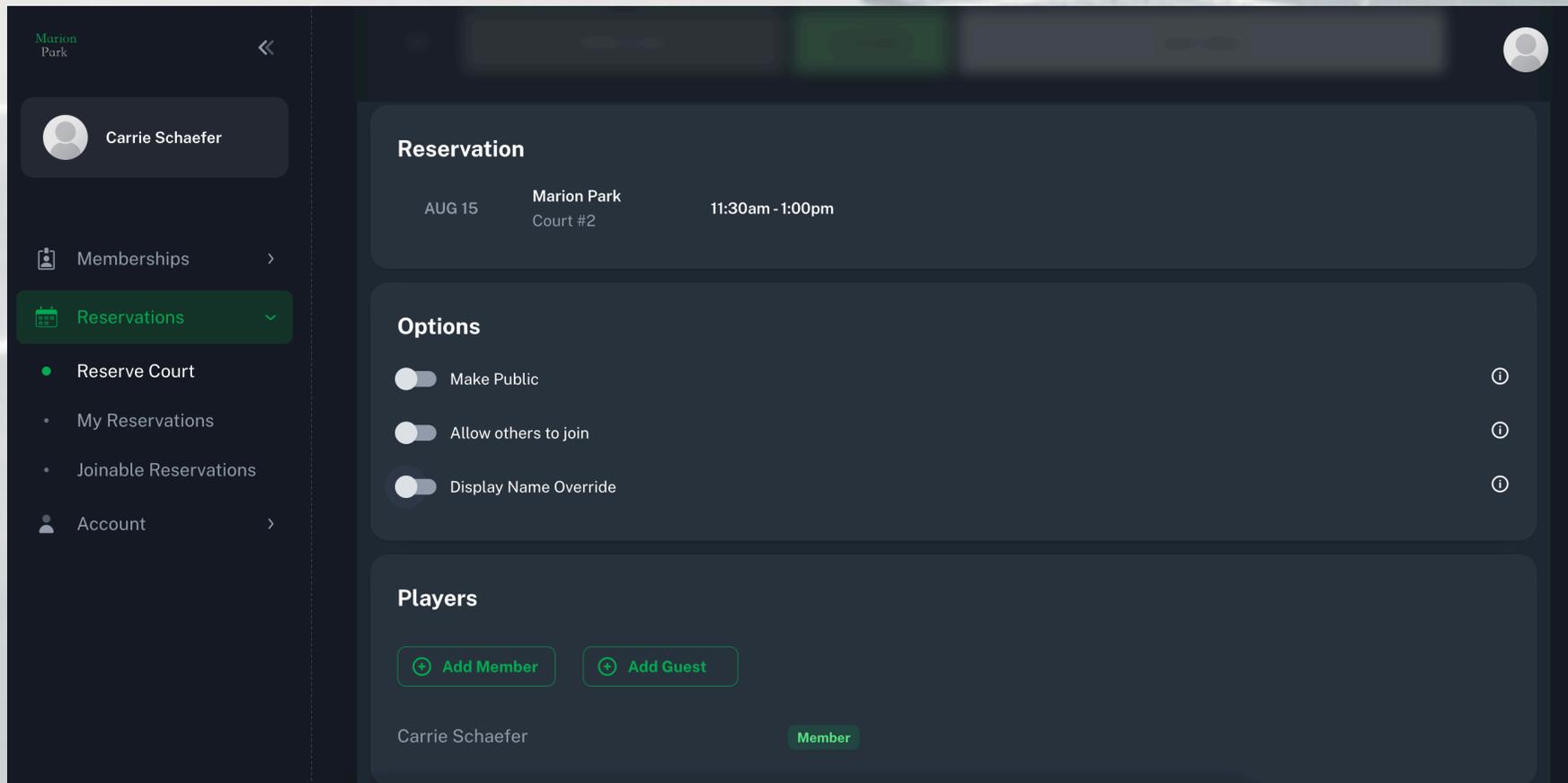
Select a start and end time by clicking the desired “available” slots.

The screenshot displays a mobile application interface for reserving a tennis court. On the left, a sidebar menu shows the user's name 'Carrie Schaefer' and navigation options: 'Memberships', 'Reservations' (highlighted), 'Reserve Court', 'My Reservations', and 'Joinable Reservations'. The main area shows a calendar for 'August 15' (Monday). Below the date is a grid of time slots for courts #1 through #6. The time slots are: 10:30am, 11:00am, 11:30am, 12:00pm, 12:30pm, 1:00pm, and 1:30pm. Court #1 has a reserved slot from 10:30am to 12:00pm by Jason Taylor. Court #2 has a reserved slot from 10:30am to 11:30am and a selected slot from 11:30am to 1:00pm. Court #3 has an available slot from 10:30am to 11:00am, a booked slot from 11:00am to 1:00pm by '(1/4) OMGs', and an available slot from 1:00pm to 1:30pm. Court #4 has a reserved slot from 10:30am to 12:00pm by Kristen Margherio and an open play slot from 12:00pm to 1:30pm. Court #5 has available slots from 10:30am to 11:00am, 11:00am to 11:30am, and 11:30am to 12:00pm, and an open play slot from 12:00pm to 1:30pm. Court #6 has a reserved slot from 10:30am to 11:30am by Arbor Lake, an available slot from 11:30am to 12:00pm, and an open play slot from 12:00pm to 1:30pm.

Selected slots are highlighted in yellow

Reserve Court (cont'd)

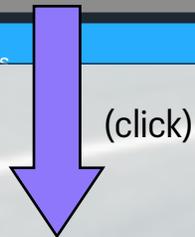
Scroll down and fill in any of the optional parameters for your reservation. They are discussed in detail on the subsequent pages.



optional reservation parameters

Reserve Court (private vs public)

When other members of the courts are browsing available times, the time slots associated with your reservation will be shown in one of two different ways, public or private. Both are shown below, with the details dialog shown as well.



Reservation details

August 15
MONDAY

Marion Park
Court #2

11:30am - 1:00pm

Private

Close

private reservation



Reservation details

August 15
MONDAY

Marion Park
Court #2

11:30am - 1:00pm

Carrie Schaefer

Members (3)
Carrie Schaefer*
Aaron Mersinger
Kristen Margherio

Guests (1)
Guest #1

Close

public reservation

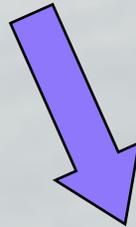
Reserve Court (display override)

Display name override is an optional name that you can give to the reservation. This is what others will see when browsing the available time slots at the club. If no override name is given, then the first and last name of the person who made the reservation will be shown. Note that override name will only be shown if the reservation is public or the logged in player is included in the reservation.

Display Name Override

Name Override

Dinking Divas



available	available	available	available
available	Dinking Divas		available
available	available	available	available

Reserve Court (joinable)

Make Public

Allow others to join

Max # of Players

4

At the time the reservation (or event) is being created, the member may not have all of the players established. In this scenario, the reservationist can select “allow others to join” and enter a maximum number of players for the reservation.



(click)

what other members will see

Reservation details

August 17
WEDNESDAY

Marion Park
Court #3 6:30 - 8:30am

(2/4) Aaron Mersinger

Members (2)
Aaron Mersinger*
Kate Evans

[Join](#)

[Close](#)

detail view showing “join” button

Reservation details

August 17
WEDNESDAY

Marion Park
Court #3 6:30 - 8:30am

(3/4) Aaron Mersinger

Members (3)
Aaron Mersinger*
Kate Evans
Vivian Suhre

[You are playing](#)

[Close](#)

detail view after joining

Reserve Court (joinable cont'd)

There is also a designated page for viewing all of the “joinable” reservations available to you. Note that it will continue to show reservations that were once joinable, but are now full. This is to prevent others from wondering what happened to the reservation they had previously seen.

Joinable Reservations

Reservations • Joinable

August 17
WEDNESDAY

Marion Park
Court #3 6:30 - 8:30am

(2/4) Aaron Mersinger

Members (2)
Aaron Mersinger*
Kate Evans

Join

August 19
FRIDAY

Marion Park
Court #2 8:00 - 9:30am

(4/5) Carrie Schaefer

Members (3) Guests (1)
Carrie Schaefer* Guest #1
Eric Hanselman
Vivian Suhre

You are playing

August 22
MONDAY

Marion Park
Court #6 8:00 - 9:30am

(4/4) Carrie Schaefer

Members (2) Guests (2)
Carrie Schaefer* Guest #1
Eric Hanselman Guest #2

Full

Reserve Court (admin privileges)

Admins of an organization have special privileges when making a reservation. They can:

- reserve courts far out into the future
- reserve multiple courts at once (see left image)
- create recurring reservations (see right image)

	10:00am	10:30am	11:00am	11:30am	12:00pm	12:30pm	1:00pm
#1	10:00am - 12:30pm					available	
#2	10:00am - 12:30pm					available	
#3	10:00am - 12:30pm					available	
#4	available	available	available	available	available		
#5	available	available	available	available	available		
#6	available	available	available	available	available		

Reservation

AUG 18 Marion Park Court #1 10:00am - 12:30pm
AUG 18 Marion Park Court #2 10:00am - 12:30pm
AUG 18 Marion Park Court #3 10:00am - 12:30pm

Reservation

AUG 18 Marion Park Court #2 10:30am - 12:00pm

AUG 25 Marion Park Court #2 10:30am - 12:00pm

SEP 1 Marion Park Court #2 10:30am - 12:00pm

Options

Make Public

Allow others to join

Display Name Override

Weekly Recurring

of weeks

3

My Reservations

Players can see a list of their upcoming reservations from the “my reservations” page. They can also edit or delete reservations from this page, as long as the player was the one who created the reservation (see August 17 reservation). If the player did not create the reservation, but are included in the reservation, then they can only remove themselves from the reservation (see red “x” on August 18 reservation).

My Reservations

Reservations • View

Reservation Date	Location	Time	Member	Guests	Player Status	
August 17 WEDNESDAY	Marion Park Court #1	8:00 - 10:00am	Vivian Suhre	Members (3) Vivian Suhre* Eric Hanselman Owen Manny	Guests (1) Guest #1	You are playing
August 18 THURSDAY	Marion Park Court #3	6:30 - 8:30am	Aaron Mersinger	Members (3) Aaron Mersinger* Kate Evans Vivian Suhre		You are playing

* indicates member who made the reservation

FAQ

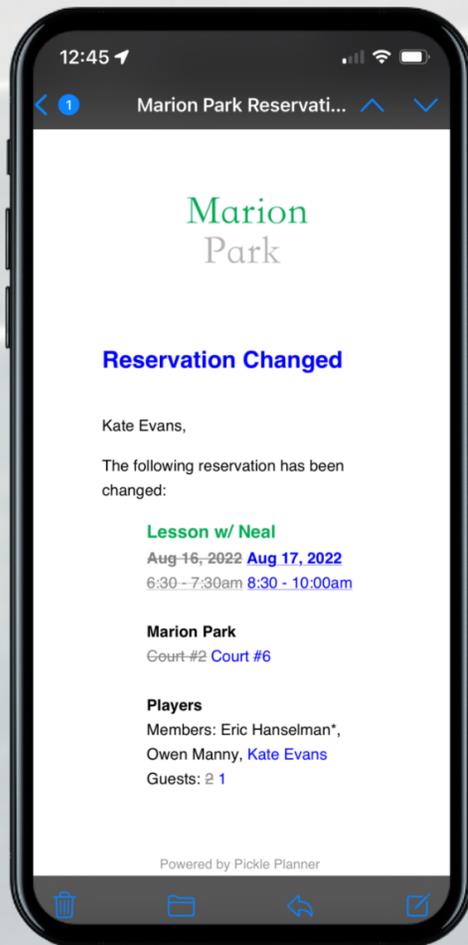
What will the members need to install? There is nothing to install because Pickle Planner is a **web** application. Simply open up a web browser (on phone, tablet, or computer) and navigate to the web site.

How much does it cost? The court owner (or manager) will pay a fixed amount per court per month. Visit <https://pickleplanner.com/pricing> to see pricing. Members (players) of the organization do not pay anything to use Pickle Planner.

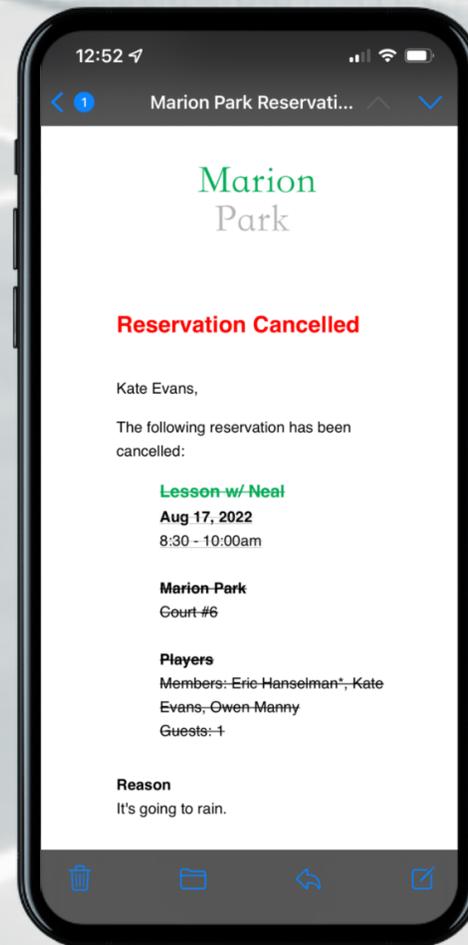
What is the difference between using the web portal link vs pickleplanner.com? The web portal link is a custom URL that is specific to your pickleball organization. It is the same as using pickleplanner.com, but will filter out ALL other organizations except for yours, and replace all instances of the pickle planner logo with the logo of your organization. Your web portal will include a home page you can fill in with customizable content.

Did You Know?

When a reservation is edited, an email is sent out to everyone that is in the **OLD** reservation as well as the **NEW** reservation. The reservation email will highlight everything about the reservation that changed in **blue**.



"reservation changed" email



"reservation cancelled" email



Pickle Planner

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